

IngenioRx Home Delivery Pharmacy will become **CarelonRx Mail**.

IngenioRx Specialty Pharmacy will become **CarelonRx Specialty Pharmacy**.

This name change will not impact our members' benefits, coverage, or how they fill their medications.

# IngenioRx is joining Carelon

- IngenioRx will join the Carelon family of companies and change its name to **CarelonRx** on January 1, 2023.
- Carelon is a new healthcare services brand that focuses on solving healthcare's most complex challenges and supports whole health across the entire healthcare continuum.
- In October, we'll kick off communications to providers via our health plan provider newsletters, with an email reminder in January. Retail pharmacies will receive information via email and fax. Both the provider and pharmacy communications will include multiple touches.
- In October, we will launch a banner message within the Pharmacy Dashboard of the secure member portals, letting members know about the name change.
- Members using our IngenioRx home delivery and specialty pharmacies will receive targeted communications starting in October.
  - Between October and December, members will see an insert in their home delivery and specialty pharmacy prescription packaging alerting them to the name change.
  - From mid-November through mid-December, members using our home delivery and specialty pharmacies will receive a letter reminding them of the pharmacy name change.
  - In January, members will receive an insert in their first prescription filled by CarelonRx Mail and CarelonRx Specialty Pharmacy introducing them to the new pharmacy brand.