



# PROGRAM ALERT

Bulletin 2024-01

January 4, 2024

## CEBCO Rewards 200

The new Wellness Program went live on January 1, 2024. Attached is the updated flyer. We have received multiple questions and wanted to answer many of them, below:

**Who is eligible for the program?** Each Employee (and Spouse) enrolled on the CEBCO medical plan are eligible to accrue up to \$200 in rewards. These rewards can be accessed through the Sydney app or Anthem website.

**Who pays the rewards and how are rewards accessed?** The rewards (in the form of electronic gift cards) are paid by CEBCO and can be redeemed through the Sydney app or Anthem website.

**What are the program dates?** Rewards can be earned for claims and activities from August 15, 2023 – August 14, 2024.

**When will my 2023 claim activity update in my portal?** It will take approximately two weeks for claim activity to be updated on member portals.

**How long does it take for items such as the Health Risk Assessment to be updated in my portal?** It should update within 72 hours.

**How long does it take for 2024 claim activity to update in the portal?**

The medical claims must be submitted to Anthem for processing. After processing, the reward should be updated within 72 hours.

**Is CEBCO Rewards 200 part of my county incentive program?**

CEBCO Rewards are sponsored and paid through CEBCO. County specific incentive programs are developed and communicated by each county. Counties may determine that CEBCO Rewards 200 may be a required portion of the county incentive plan.

**Are there any updates to the program?** One change to note – the Nutritional Tracking reward has been increased to a maximum of \$64. The reward is \$2 per day (up to 8 days per quarter).

We will communicate updates and/or changes as they occur.

